



5 Courses

**Technical Support
Fundamentals**

**The Bits and Bytes of
Computer Networking**

**Operating Systems and You:
Becoming a Power User**

**System Administration and
IT Infrastructure Services**

**IT Security: Defense against
the digital dark arts**



Sep 11, 2020

SOUGATA MANDAL

has successfully completed the online, non-credit Professional Certificate

Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This five-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses.

Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Ben Miller
Google Systems
Administrator
IT Support Professional
Certificate

IT Support Professional
Certificate

Google

Google

Cindy Quach
Google Site Reliability
Engineer
IT Support Professional
Certificate

IT Support Professional
Certificate

Verify this certificate at:
[coursera.org/verify/professional-
cert/4PP6UW2STYR3](https://coursera.org/verify/professional-cert/4PP6UW2STYR3)